## WORK PLAN FOR CUSTOMER FOCUS SCRUTINY ITEMS 2024/2025

Working Draft for June 2024

Customer Focus Scrutiny Committee	Item	Director	Portfolio Holder	Origin of Business	Status
<del>27 June 2024</del>	Presentation on the Role of Scrutiny	Director Corporate Services (BAK)		Timetabled report	superseded by Bethan Evans training in May
27 June 2024	Report on tackling violence against women and girls	Director Net Zero Exeter & City Management (DB)	Portfolio Holder for Corporate Services and City Centre (Cllr Wright)	Scrutiny proposal - Cllr Atkinson	
<del>27 June 2024</del>	ECC Office usage	Director Corporate Services (BAK) and Director Jo Yelland	Portfolio Holder for Corporate Services and City Centre (Cllr Wright)	Scrutiny proposal Cllr Patrick	deferred to 3 October
<del>27 June 2024</del>	Report on the Box Shifting Practice (new)	Director Finance (DH)	<del>(Leader)</del> <del>Cllr Biaylk</del>	Notice of Motion — 20 February 2024 – Cllr Read	deferred to 3 October
<del>27 June 2024</del>	Review of Consultation Policy	<del>Director</del> (JY)	<del>(Leader)</del> <del>Cllr Biaylk</del>	Scrutiny proposal - Cllr Atkinson	deferred to 3 October
3 October 2024	Portfolio Holder's Report (Cllr TBD)				
3 October 2024	Update on Street Cleansing and Bin Collection – Recycling and Food Waste Collection <i>TBC</i>	Director Net Zero Exeter & City Management (tbc)	Portfolio Holder City Management (Cllr Williams)	Yearly report	
3 October 2024	ECC Office usage	Director (JY)	Portfolio Holder for Corporate Services and City Centre (Cllr Wright)	Scrutiny proposal Cllr Patrick	

## Updated 19/06/2024 working draft

3 October 2024	Report on the Box Shifting Practice	Director Finance (DH)	(Leader) Cllr Bialyk	Notice of Motion – 20 February 2024 - Cllr Read	
3 October 2024	Review of Consultation Policy	Director (JY)	(Leader) Cllr Bialyk	Scrutiny proposal - Cllr Atkinson	
27 November 2024	Portfolio Holder's Report (Cllr TBD)				
27 November 2024	Tenants Energy Review of our Passivhaus Council Homes	Director City Development (IC)	Portfolio Holder for Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Scrutiny proposal Cllr Atkinson	
30 January 2025	Portfolio Holder's Report (Cllr TBD)				
27 March 2025	Portfolio Holder's Report (Cllr TBD)				
27 March 2025	Update on Street Cleansing and Bin Collection – Recycling and Food Waste Collection	Director Net Zero Exeter & City Management (tbc)	Portfolio Holder City Management (Cllr Williams	Yearly report	
27 March 2025	Six-monthly update on Homelessness Strategy	Director City Development (IC)	Portfolio Holder for Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Proposed by Councillor Denning – half yearly report	September 2021 Homelessness Strategy approved Executive 7 February 2023 and Council 21 February 2023

## Items to be timetabled

- MRF / glass collection to include in report to CFSC (Scrutiny proposal Cllr Atkinson)
- Review of grass cutting regime –to be discussed with Portfolio Holder City Management (Cllr Williams)